

QUIZZ TO PREPARE YOUR SERVICE CLOUD CONSULTANT CERTIFICATION EXAM (QUZ261)



OVERVIEW

This training aims to :

- Review topics covered in the Salesforce Certified Service Cloud Consultant certification exam.
- Prepare to pass the Salesforce Certified Service Cloud Consultant exam.

WHO SHOULD TAKE THIS COURSE?

This training is designed for individuals who are preparing to take the Salesforce Service Cloud Consultant Certification exam.

WHEN YOU COMPLETE THIS COURSE, YOU WILL BE ABLE TO:

- Review the different exam objectives and their weighting on the exam
- Assess your exam readiness by answering practice questions

PREREQUISITES:

In order to enroll in this course, students should:

- Hold the Salesforce Administrator credential or possess equivalent knowledge
- Have at least two years of experience implementing Service Cloud solutions and feel comfortable with all concepts covered in the Salesforce Certified Service Cloud Consultant Exam Guide
- Take [ADX261](#) and [CRT261](#) course or have a similar experience.

CERTIFICATION

QUZ261 is recommended to prepare Salesforce Certified Service Cloud exam. Other courses and self-study materials are recommended for this exam. The complete list of prerequisites is provided by Salesforce in the [Exam Guide](#). Registration for an inter-company training session entitles you to a voucher to pass the corresponding certification exam. The voucher, valid for 6 to 12 months, is sent to the trainee on request, at no additional cost. Note that this offer is valid for only one voucher per certification; If you register for multiple courses preparing for the same certification, you will be entitled to only one free voucher.

Note :

- Salesforce certification exam doesn't take place during the training and it's up to the delegate to register to the exam via the webassessor
- We don't recommend passing the Salesforce certification exam directly after attending the course. Additional work must be provided

LESSONS & TOPICS

Exam process presentation

2 MCQ of 60 questions each

(Each MCQ takes place over half a day)

- Test in exam situation
- Correction

DURATION
1 day

DELIVERY FORMAT
- Classroom
- Virtual

LANGUAGE
Course in French /
Materials in English

USER INTERFACE
Lightning Experience

