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TriZetto Payer Care Gaps Solution

Closing care gaps is essential to better health outcomes, reduced costs and improved member experiences. Those benefits translate to higher Star Ratings, improved HEDIS® scores, opportunities for increased bonuses and success with value-based care initiatives. Closing care gaps effectively depends on payers and providers sharing high-quality, near-real-time data. TriZetto® Payer Care Gaps Solution makes that a reality. It enhances care coordination, helps improve quality measures, ensures cost efficiency and adheres to industry standards, all within a scalable and flexible architecture.

Enriching moments that matter to close care gaps

As part of the TriZetto® Unify strategy, the TriZetto Payer Care Gaps Solution leverages open industry standards to help payers and providers collaborate. The TriZetto Payer Care Gaps Solution enables the bidirectional exchange of information between your organization's quality management system and providers' electronic health or medical records systems (EHRs/EMRs). Care gap information can also be shared within a health plan between the care and quality management systems. The solution routes, orchestrates and translates dataflows, such as provider requests for care gap reports using HL7® FHIR® and Da Vinci Data Exchange for Quality Measure (DEQM) standards.

Here's how it works:

1. A provider user requests a gaps in care report from the health plan in their normal EMR/EHR workflow
2. The TriZetto Payer Care Gaps Solution responds with the open care gap report from the health plan's quality management system in seconds
3. The provider works with the patient to close the gap, then submits the gap closure activity and the quality measure data of interest from their EMR/EHR back to the health plan
4. The quality management system updates the data and certifies the closure of the gap

Providers can make better use of the "moments that matter," when vital care decisions are supported with the best information available to close gaps with members. Equipped with the gaps in care report, providers can achieve better health outcomes and improve patient satisfaction.

Scalable, open, cost effective

The TriZetto Payer Care Gaps Solution is system-agnostic because it's built on HL7 FHIR standards and the Da Vinci DEQM implementation guide. Facilitating connections to all major EHR and EMR systems, our solution includes a single external API gateway to payer care and quality management solutions to deliver these benefits:

- **Enhanced care coordination:** Data exchange in mere seconds helps automate identification of care gaps, such as required screenings and tests, to help ensure members receive the necessary care to better manage chronic conditions and improve health. The solution also provides visibility into payer care management activities and helps care and quality teams share data more effectively. Better coordinated care should help reduce expensive hospital admissions and readmissions in addition to improving health outcomes.

- **Improved quality measures:** Our solution integrates with TriZetto® ClaimSphere® and CareAdvance®, as well as third-party quality and care management systems, to improve the timeliness and accuracy of quality measure data of interest. The ability to deliver care gap data electronically at the point of care meets the requirements of the HEDIS Electronic Clinical Data Systems (ECDS) quality measures.

- **Scalable and flexible:** Our solution supports multi-provider, multi-payer routing and can exchange data with any end point that supports Da Vinci DEQM standards.

- **Cost efficient:** Delivering our solution as modular software-as-a-service enables faster implementation with lower upfront costs.

Connect to a care and quality management leader

Close care gaps and support vital care decisions in the moments that matter with near-real-time bidirectional data sharing. Learn more about how the TriZetto Payer Care Gaps Solution will help your organization transition toward collaborative data-sharing models and long-term interoperability, while quickly closing care gaps and improving outcomes. For more information, visit us at **www.cognizant.com/trizetto**.

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